

Responsibilities

- Responsible for driving the organisation's E-Commerce & Marketplaces through leading & collaborating with related business partners to develop growth strategy & increase revenue.
- To setup & support various Online Marketplaces.
- To manage, execute & improve Web Performance & E-Commerce site and resolve all back-end matters.
- Work with Product and Marketing teams to ideate and execute campaigns and promotions across all e-commerce sites.
- Work closely and maintain a good and professional relationship with Account Managers from marketplace sites.
- Monitor and work closely with relevant departments to ensure order fulfilment, shipping performance and to maintain an above average store rating at all times.
- To manage, maintain, troubleshoot & rectify all E-Commerce related matters.
- Analyse & develop report findings highlighting sales performance, campaign performance, KPI status, improvement actions, site trends, etc.
- Keep up with trends in the e-commerce space, competitors' activities, and industry best practices to recommend strategies and ideas.
- Maintain updates and resolves issues regarding all e-commerce sites.
- Develop & manage contents with Web Designers & Software Developers.

Requirements

- Knowledge and experience working with Marketplaces highly preferred
- 2 – 4 years of experience working in e-commerce
- Diploma in IT or E-Commerce related qualification

Benefits:

- Career Advancement
- Staff Purchase Discount
- Medical Benefits & Group Insurance Coverage

Applicants are required to undergo Covid test as a safety precaution step in which the test will be conducted at Applicants' own expense upon being shortlisted.

Interested candidates, kindly email us your latest resume (attach with your recent passport size photo) at myrecruit@petloverscentre.com .